

# Spotlight on Services

Healthwatch Essex Information Service helps people across the county understand and access health and social care services. This is a summary of the key topics raised by callers from July - September 2018 about services in North East Essex CCG area. For more details, please get in touch with the Information Service on 0300 500 1895 or email [info@healthwatchessex.org.uk](mailto:info@healthwatchessex.org.uk)



**17%**

GP Complaints  
(including updates)



**16%**

Elderly support



**10%**

Hospital  
Complaint



**9%**

Mental Health  
Support



**9%**

GP Registration



**8%**

Equipment &  
Adaptations



**5%**

Lifestyle Support



**5%**

Dementia  
Support



**4%**

Disability  
Support



**4%**

Social Care  
Enquiries

Call 0300 500 1895, Monday - Friday, 9am - 5pm (local call rate) or email [info@healthwatchessex.org.uk](mailto:info@healthwatchessex.org.uk)

